

New:

Stopping fee for buses in the city centre of Lucerne - valid from 1 April 2025

From 1 April 2025, an extended regime for coaches will apply in Lucerne. A fee of 100 Swiss francs will apply for access to the parking spaces in the city centre. The fee includes the disembarkation and the boarding of the guests as well as 24-hour parking in the designated spaces. If only one stop is required (only disembarking or only boarding), a reduced fee of 75 Swiss francs applies. The fee must be booked online in advance. The date of arrival, the stopping place and the bus licence plate number must be registered for the booking. The fee applies to Schwanenplatz (only disembarking possible) as well as Löwenplatz and Kasernenplatz (disembarkation or boarding possible). Bookings are possible from 1 March 2025.

Information & booking:

www.luzern.com/busparking

FAQ

General questions

How exactly does payment and disembarking and boarding work?

A fee of 100 Swiss francs is payable for access to the parking spaces in the city centre. The fee includes one disembarkation and one boarding process of the passengers and 24-hour parking in the designated spaces. If only one stop is required (only disembarking or only boarding), there is a reduced fee of 75 Swiss francs. For this booking, the day of the stop, the name of the stopping place where the guests are getting off and the licence plate number of the bus must be known. A written confirmation with a voucher follows the booking via e-mail. On arrival at the stopping place, a camera scans the licence plate to check whether the coach has paid the fee. After stopping, the confirmation with the voucher (QR code on the voucher) is scanned by the traffic service on site on the bus driver's/guide's mobile phone.



For which stopping places in Lucerne does the fee apply?

For the stopping places at Schwanenplatz (disembarking only), Löwenplatz and Kasernenplatz (disembarking and boarding). You can park in the Rösslimatt and Brüelmoos parking spaces for 24 hours after paying the stopping fee, i.e., the fee for parking is included in the fee. At the Alpenquai/Landenberg bus parking space, the parking fee must be paid from the first minute even if the stopping fee for 100 Swiss francs has been paid.

How much does the stopping fee cost and how can I book and pay it?

The stopping fee costs 100 Swiss Francs. It includes one disembarking and one boarding process and up to 24 hours of parking in the Brüelmoos or Rösslimatt parking spaces. If only a single stop is required (only disembarking or only boarding), a reduced rate of 75 Swiss Francs applies. This also includes the fee for parking in the Rösslimatt or Brüelmoos parking spaces.

Bookings can only be made in advance and at www.luzern.com/busparking (from 1 March 2025 at the earliest). The following payment options are available: Credit cards valid in Switzerland, Google Pay or Twint.

Are there bus parking spaces in Lucerne where the stopping fee is not charged?

Yes, disembarking and boarding at the bus parking space Alpenquai/Landenberg is permitted, maximum parking time 2 hours. Please note that parking is prohibited from 10 pm to 6 am. The parking fee indicated on the parking meter applies here.

Do I have to buy a voucher for each stop if I come to Lucerne several times a day?

Yes, the fee includes one disembarking and one boarding process. Parking in the Brüelmoos or Rösslimatt bus parking spaces is included in the fee. Multiple journeys with disembarking or boarding processes, even on the same day, must be booked and paid for several times.

Do I also have to pay the fee if my guests are staying overnight in a hotel?

Yes, the fee applies regardless of whether the tour group is staying overnight in Lucerne or not. It includes one disembarking and one boarding process and 24 hours parking in the designated bus parking spaces.

My group is staying in Lucerne for several nights. How often does the fee have to be paid?

The fee includes one disembarking and one boarding process and 24 hours parking in the designated bus parking spaces. Multiple journeys, on the same day or on different days, must be booked and paid for several times.



Which buses are subject to the charge?

The fee applies to all vehicles within the 'company bus/coach' category, which is defined in the "Ordinance on the Technical Requirements for Road Vehicles in Art. 11 para. 2 of the Swiss Confederation" (i.e., single or double-decker buses, generally with 30-70 seats). All other vehicles may not stop in the spaces affected by the stopping fee - not even with a fee paid on their licence plate.

Does the fee also apply to minivans and cars?

No. Minivans or cars must park in the parking spaces signaled for them. They are not allowed to stop in these stopping places. Only company cars (buses/coaches) may drive into the corresponding stopping places.

Is there a maximum number of reservations or availability restrictions per day?

The number of reservations is not limited.

How far in advance can the stopping fee be paid, and the voucher booked?

The reservation system will be launched on 1 April 2025. Bookings can be made from 1 March 2025 and then generally a maximum of 4 months before the stopping process in Lucerne.

How close to the arrival day in Lucerne can I make a reservation and pay the fee?

The fee can be paid at very short notice. However, the fee must be paid in advance. It is not possible to book on site at the stopping place.

Is the reservation valid for the calendar day or for 24 hours?

The reservation or voucher is valid per calendar day and the stopping fee includes parking for 24 hours in the spaces provided for parking. The fee is therefore valid, for example, on 10 April 2025, from midnight to 23.59 pm.

At what times of day is payment of the fee required?

The fee must be paid for stopping processes around the clock (24 hours a day).



Booking & payment

Where and how can I pay the stopping fee?

Via the bus traffic website of Lucerne Tourism: www.luzern.com/busparking

Can the fee be paid in cash on site in Lucerne?

Cash payment on site is not possible. The fee must be paid online and in advance at www.luzern.com/busparking.

What happens if a bus arrives at a stopping place without a voucher, i.e., without having paid the fee?

A bus that has not paid the fee but still drives to a stopping place will be turned away by the local traffic service. It can then drive to a short-stay bus parking space (e.g., Landenberg), pay online there and then return with a valid booking and corresponding voucher and allow the passengers to disembark.

Cancellation & change of bookings

I cannot travel to Lucerne on the day I have booked and will be travelling on another day. Can I cancel my booking?

Yes, but you cannot cancel the booking yourself; instead, you must give the Lucerne Tourist Information Office the order to cancel it (luzern@luzern.com, phone +41 41 227 17 17). A new booking can then be made by yourself.

How quickly can a booking be cancelled?

This can be cancelled at very short notice - i.e., even on the day of arrival. Cancellations after the day booked are not possible.

What happens if the bus has been changed before or during the journey and the licence plate number has changed as a result?

The booking must be cancelled, and a new booking must be made. You cannot make the cancellation yourself, but only via the Tourist Information Office of Lucerne Tourism (luzern@luzern.com, phone +41 41 227 17 17).



Contact & Support

Who can I contact if I have questions or problems?

If you have any questions or problems, please contact the Tourist Information Office of Lucerne Tourism (luzern@luzern.com, phone +41 41 227 17 17) during [office hours](#). All necessary information as well as a leaflet and a city map with all information for downloading or printing can be found at www.luzern.com/busparking.